

## Team Leadership NVQ Level 2

<b>Description</b>	The level 2 NVQ in Team Leadership is a qualification for those working as a team leader across variety of areas, including NHS trusts, educational institutions, government departments and the private sector.
<b>Qualification</b>	The qualification covers topics such as encourage innovation in your team, provide leadership for your team, resolve customer service problems and more
<b>Timescale</b>	3 to 6 months, depending on the individual candidates circumstances.
<b>Content</b>	<p><b>Core units</b></p> <ul style="list-style-type: none"><li>• Manage your own resources</li><li>• Provide leadership for your team</li><li>• Develop productive working relationships with colleagues</li><li>• Ensure your own actions reduce risks to health and safety</li></ul> <p><b>Option units</b></p> <ul style="list-style-type: none"><li>• Encourage innovation in your team</li><li>• Allocate and check work in your team</li><li>• Provide learning opportunities for colleagues</li><li>• Resolve customer service problems</li><li>• Support customer service improvements</li></ul>
<b>Awarding body</b>	The awarding body for this qualification is Edexcel
<b>Assessment</b>	The candidate is required to complete all core units and two option units. Candidates will be assessed in their work setting through a variety of means including observation and samples of work.
<b>Contact us</b>	For more information please contact Mapalim on <a href="mailto:info@mapalim.com">info@mapalim.com</a> or by telephone on 020 7284 3215.  181-187 Queen's Crescent, London NW5 4DS <a href="http://www.mapalim.com">www.mapalim.com</a>

A fresh approach to individuality