

## **Museums, Galleries and Heritage NVQ Level 2**

<b>Description</b>	The level 2 NVQ in Museums, Galleries and Heritage is designed for those Working in the culture and heritage sector who deal with the public on a daily basis. It will develop skills that are in-line with industry needs and presents an opportunity to progress within present and future job roles.
<b>Qualification overview</b>	The qualification covers topics such as care of items, providing guided tours and monitoring the security of items. It will also develop areas such as knowledge of items and planning and setting up of displays, as well as areas of personal development.
<b>Timescale</b>	3 to 6 months, dependant on the individual candidates circumstances.
<b>Content</b>	<p><b>Core units</b></p> <ul style="list-style-type: none"><li>• Provide general assistance to visitors</li><li>• Monitor the security and environment of items</li><li>• Implement emergency procedures to maintain the safety of people and items</li><li>• Contribute to the care of the premises</li><li>• Assist the work of colleagues in the organisation</li></ul> <p><b>Optional Units</b></p> <ul style="list-style-type: none"><li>• Control the security of items in the workplace</li><li>• Contribute to the care of items</li><li>• Provide information on specific items for visitors</li><li>• Provide guided tours for visitors</li><li>• Assist in the display and exhibition of items</li><li>• Move items within the premises</li><li>• Transport items to locations</li><li>• Sell goods and services to visitors</li><li>• Contribute to the effectiveness of work flow</li></ul>
<b>Awarding body</b>	The awarding body for this qualification is
<b>Assessment</b>	Candidates will be assessed at their work setting using observation and supporting evidence. The candidate is required to complete all core units and two optional units to gain the full award.
<b>Contact us</b>	For more information please contact Mapalim on <a href="mailto:info@mapalim.com">info@mapalim.com</a> or by telephone on 020 7284 3215.  181-187 Queen's Crescent, London NW5 4DS <a href="http://www.mapalim.com">www.mapalim.com</a>

A fresh approach to individuality