

Custodial Care NVQ Level 2

Description	For people employed in custodial environments who do not have direct contact with prisoners.
Qualification	This NVQ award provides formal recognition of your job competence, reflecting on current practice and leading to improvement and increased productivity in the workplace.
Timescale	3 to 6 months, dependant on the individual candidates circumstances.
Content	<p>Core units</p> <ul style="list-style-type: none">• Promote equality and value diversity• Contribute to the quality of team working• Ensure your own actions reduce risks to health and safety• Minimise and deal with disruptive and obstructive behaviour <p>Optional Unit</p> <ul style="list-style-type: none">• Maintain security at entry and exit points• Search individuals, premises and surrounding areas• Contribute to the security of the custodial environment• Assist in the control of incidents of emergencies• Contribute to planning the installation and decommissioning of electronic monitoring equipment• Identify electronic monitoring incidents and initiate a response• Drive vehicles to carry out custodial duties• Install and decommission electronic monitoring equipment• Help people to comply with electronic monitoring requirements• Follow up electronic monitoring incidents in the field• Provide effective customer service• Research, prepare and present information from a variety of sources• Enter and find data using a computer• Search vehicles• Contribute to the adjudication process• Maintain security using screening equipment• Contribute to preparing and implementing voice verification monitoring• Establish and maintain voice verification monitoring in the field
Awarding body	The awarding body for this qualification is EDEXCEL
Assessment	Candidates are expected to complete all core units and four (4) option units. Assessment takes place through direct observation within a work setting combined with inspection of supplementary evidence such as assignments, professional discussion, witness testimonies and work products

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